April Training Calendar

Optum | Maryland

	Hello and Welcome to Optum Maryland! Join us for a **Live Education Session** with the **Incedo Provider Portal (IPP)**!
Audience	Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, and Uninsured Eligibility.
Session Info	**To register for a training session, please click the registration link under your desired date/time.** *Claims Submission (CMS 1500) - Incedo Provider Portal* *1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.* ● **Thursday, April 6, 2:00-3:30 p.m., EST** To Register, Click Here Next Session: May 2023 *Authorization/Service Request - Incedo Provider Portal* *2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.* ● **Tuesday, April 11, 10:00 a.m.-12:00 p.m., EST** To Register, Click Here Next Session: May 2023

![Optum Maryland logo]

Uninsured Eligibility

1 Hour – For Providers making Uninsured Eligibility requests on behalf of Maryland Participants. Includes review of Uninsured Eligibility Criteria and demonstration of Uninsured forms completion.

- **Thursday, April 13, 10:00-11:00 a.m., EST**
  To Register, Click Here
  Next Session: June 2023

Upcoming May Training Sessions

Upcoming instructor-led training sessions for the month of May

- **Incedo Claims**
- **Incedo Authorization Requests**
- **PRP Minor**
- **ABA Provider**

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?
Visit **Provider Education and Training** or **Provider Resources** for self-paced guidance on the following topics:

- Incedo Authorization Requests
- Incedo End Dating/Discharges
- Incedo Claims Training Participant Guide
- Incedo Claims CMS1500 Form Claim Entry
- Incedo Uninsured Eligibility Requests Participant Guide
- Incedo Managing Users
- Maryland Recovery Net Requests/Claim Submission
- UB04 Claim Submission